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Stream Childcare Academy 4425 S. Cobb Drive Suite A Smyrna, GA 30080 StreamChildCareAcademy.com (770) 693-9481

## Offering Virtual Assistance: Innovative educational model helps students through virtual school while parents work

A room full of students were ready for school, but there were problems: one student didn't understand how to log into his classroom portal, one student was having problems with Zoom, and one student's computer wouldn't turn on.

Rene Whatley, a Remote Distance Learning Instructor at Stream Childcare Academy, knew just what to do. A few minutes later, everyone was back online – and in class.

Stream Childcare Academy - a new, minority owned business – is offering a completely new type of educational service called the **Virtual Assistance Program**. This innovative educational model allows parents to go to work knowing their children will be safe and secure and getting the most from their virtual school day.

"It's is an option that needs to be available for kids who want to stay safe and stay social," says Tyria Taylor-Matthews, who co-founded Stream Childcare Academy with partner Latrice Wright. "We saw a need and answered the call,"

But the Academy offers much more than tech support. Stream Childcare Academy's new Virtual Assistance Program allows students enrolled in online schooling to get in-person academic support, a safe environment to interact with other children, and allows their otherwise home-bound parents the freedom to go to work.

"If I wasn't here," says one student, "I would be at my dad's office. It's important for kids to be together when learning."

Educators and parents agree. Besides offering this new service, Stream Childcare Academy takes numerous measures to ensure the health and safety of students; playground equipment and toys are sanitized daily using a revolutionary, child-safe antiviral ULV fog, students are supervised while washing their hands, and face masks are required for visitors, staff, and older students.

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In addition to their Virtual Assistance Program, Stream Childcare Academy also offers daycare services for children from 6 weeks old through Kindergarten, an interactive STREAM (Science, Technology, Reading, Engineering, Arts, and Mathematics) curriculum, and multi-lingual instruction.

Stream Childcare Academy is still very new, but it is taking on the challenges of education in the time of COVID-19 with ease, creating new educational models, and offering support to help families and children.

For more information, contact Latrice Wright: <a href="mailto:info@StreamChildCareAcademy.com">info@StreamChildCareAcademy.com</a>; (770) 693-9481