

STREAM
childcare academy

COVID-19 (Novel coronavirus)

The strain of coronavirus currently in the news and causing such serious health concern is COVID-19 (the new coronavirus), initially called 2019nCoV. We understand from the U.S. Centers for Disease Control that this strain spreads easily and can be fatal, most often in the elderly and those with weakened immune systems. From our understanding, there are other strains of coronavirus that have different attributes and may not be as dangerous. We are told that it is not uncommon for individuals to be diagnosed with one of these other strains of coronavirus, especially during flu season. COVID-19 is the one we are addressing on this this page.

For the latest information from the CDC, please visit:
www.cdc.gov/coronavirus/2019-ncov/index.html

CDC fact sheets:

- English - [click here](#)
- Spanish - [click here](#)
- Simplified Chinese - [click here](#)

Resources for Families

For helpful tips when talking to you children, please see additional attachment on how to Talking to Children About COVID-19 resource page.

Additionally, you may find the following Olly Pop resources helpful:

- [Meet Olly Pop](#)
- [Olly Pop Activities: Germs and Handwashing](#)

Those individuals over the age of 65 are one of the most vulnerable populations during this outbreak. For those caring for an aging parent or loved one, we have put together [a page of recommended resources](#) to help assist you at this time.

Latest Guidance

Updated Center Policy*

Updated May 11, 2020

We are continuing to monitor the rapidly evolving public health situation around COVID-19, the new coronavirus. We have developed the following online resource for your easy reference to our current guidance. This update and all future updates will be available below.

At this time we are updating our prior guidance.

COVID-19 Policy

The health and well-being of our families and staff are our highest priorities. In the interest of limiting the opportunity for transmission to our vulnerable community, we are taking the following precautionary measures:

Your household must remain out of the center if any member of your household[^] has (or has been in close contact^{^^} with anyone who has):

- (a) A suspected or confirmed case of COVID-19 (for example – close contact at school, work, religious service, social gathering); **or**
- (b) Traveled:
 - internationally; or domestically,
 - from any area which is the subject of travel restrictions under applicable state and local guidance.

14 days after the last potential exposure, your household may return **provided these three things have happened:**

- (a) At least 10 days have passed since any household member first experienced symptoms; **and**
- (b) Symptoms have improved for any household member that experienced symptoms (for example, cough or shortness of breath has improved); **and**
- (c) The household has been fever-free for at least 72 hours without the use of fever-reducing medicines.

Please note, depending on the circumstances we may require you to obtain medical clearance before return to the center will be allowed.

HOUSEHOLD MEMBERS: include individuals who may not live in the household but may be staying there or are otherwise present in the household on a regular basis (e.g. nannies, caregivers, home health workers, contractors, etc.) and includes anyone with pick up or drop off privileges at the center.

CLOSE CONTACT: is defined by the CDC as (1) being within approximately 6 feet (2 meters) of a COVID-19 case for a prolonged period of time and can occur while caring

for, living with, visiting, or sharing a health care waiting area or room with a COVID-19 case, or (2) having direct contact with infectious secretions of a COVID-19 case (e.g., being coughed on). Considerations when assessing close contact include the duration of exposure and the clinical symptoms of the person with COVID-19.

FOR MEDICAL PROFESSIONALS: If contact occurs while wearing recommended personal protective equipment or PPE (e.g., gowns, gloves, NIOSH-certified disposable N95 respirator, eye protection), that contact will NOT be considered close contact for purposes of this policy.

Health Check and Illness Policy - COVID 19

Applies to staff, children and their household members, which states in part:

ALL STAFF, FAMILIES, CHILDREN AND THEIR HOUSEHOLD MEMBERS MUST CONDUCT A DAILY HEALTH CHECK BEFORE COMING TO THE CENTER.

- Should you or any household member have any of the following symptoms, we ask you to remain out that day and notify the center.
 - Fever of 100.4 F or higher, now or in the preceding 72 hours (or would have, but have used fever reducing medicine)
 - Cough
 - Sore Throat
 - Muscle Aches
 - Difficulty Breathing
 - New Loss of Taste or Smell
- Consistent with our COVID-19 Policy, the household will be required to remain out of the center for 14 days unless medical clearance is provided by a physician indicating that the presenting symptoms are associated with a known non-COVID-19 illness. The physician's note must not be from a family member.
- Exclusion from the center is sometimes necessary to reduce the transmission of illness. For your child's comfort, and to reduce the risk of contagion, we ask that children be picked up within 1.0 hour of notification. Until then, your child will be kept comfortable and will continue to be observed for symptoms.

For a full copy of the Health Check and Illness Policy, please ask the center leadership team.

Summary of Enhanced Protocols-Centers

We are continually updating our processes and protocols in accordance with the most recent Centers for Disease Control and Prevention (CDC) guidance and the guidance of our medical expert. We are encouraging our centers to maintain small group sizes and practice social distancing to the best of our ability, given the ever-changing circumstances and variation in guidance across states and localities.

Updated Back-Up Care Policy

Customers may not use Stream Childcare Academy Back-Up Care (inclusive of In Home Care), if any member of your household has (or has been in close contact with anyone who has):

- (a) A suspected or confirmed case of COVID-19 (for example – close contact at school, work, religious service, social gathering); or
- (b) Traveled:
 - internationally; or
 - domestically from any area which is the subject of travel restrictions under applicable state and local guidance.

14 days after the last potential exposure, your household may return to reserving back-up care **provided these three things have happened:**

- (a) At least 10 days have passed since any household member first experienced symptoms; **and**
- (b) Symptoms have improved for any household member that experienced symptoms (for example, cough or shortness of breath has improved); **and**
- (c) The household has been fever-free for at least 72 hours without the use of fever-reducing medicines.

Please note, depending on the circumstances we may require you to obtain medical clearance before use of back-up care will be allowed.

HOUSEHOLD MEMBERS: include individuals who may not live in the household but may be staying there or are otherwise present in the household on a regular basis (e.g. nannies, caregivers, home health workers, contractors, etc.) and includes anyone with pick up or drop off privileges at the center.

CLOSE CONTACT: is defined by the CDC as (1) being within approximately 6 feet (2 meters) of a COVID-19 case for a prolonged period of time and can occur while caring for, living with, visiting, or sharing a health care waiting area or room with a COVID-19 case, or (2) having direct contact with infectious secretions of a COVID-19 case (e.g., being coughed on). Considerations when assessing close contact include the duration of exposure and the clinical symptoms of the person with COVID-19.

FOR MEDICAL PROFESSIONALS: If contact occurs while wearing recommended personal protective equipment or PPE (e.g., gowns, gloves, NIOSH-certified disposable N95 respirator, eye protection), that contact will NOT be considered close contact for purposes of this policy.

Health Check Policy - COVID 19

Applies to caregivers, families, children and their respective household members, which states in part: **ALL CAREGIVERS, FAMILIES, CHILDREN AND THEIR RESPECTIVE HOUSEHOLD MEMBERS MUST CONDUCT A DAILY HEALTH CHECK BEFORE ANY BACK-UP CARE SESSION.**

Should you or any household member have any of the following symptoms, you should not use back-up care that day and should notify us.

- Fever of 100.4 F or higher, now or in the preceding 72 hours
- Cough
- Sore Throat
- Muscle Aches
- Difficulty Breathing

Consistent with our COVID-19 Policy, the household will be required to remain out of the center for 14 days unless medical clearance is provided by a physician indicating that the presenting symptoms are associated with a known non-COVID-19 illness. The physician's note must not be from a family member.

Illness Policy- COVID 19

Suspension of a care session is sometimes necessary to reduce the risk of COVID-19 transmission. To reduce the risk of contagion, if your child, caregiver or anyone else present in the household becomes ill during a care session, you must relieve the caregiver and make alternate arrangements for supervision of your child(ren) within 1.0 hour of notification.

How to Protect Yourself/Your Household

Please see the CDC guidelines for current guidance on best practices for protecting yourself and your household during this pandemic: <https://www.cdc.gov/coronavirus/2019-ncov/prevent-getting-sick/prevention.html>

Cloth Face Covering: We recommend that all caregivers and families be familiar with the CDC's recommendations around cloth face coverings available [<https://www.cdc.gov/coronavirus/2019-ncov/prevent-getting-sick/diy-cloth-face-coverings.html>]. The CDC generally recommends individuals wearing cloth face coverings to protect people around the wearer of the cloth face mask, in the event the wearer is infected but not symptomatic, to reduce the spread of COVID-19. **Note:** This guidance does not apply to children 2 or under, or to those who are advised not to wear a face covering for other health reasons. Cloth face coverings are NOT a substitute for social distancing, hand washing or other everyday preventative actions.

Health and Hygiene Practices

Our regular health and hygiene practices provide some of the best defenses against the spread of most contagious illnesses. In addition to regular and thorough cleaning of classrooms, surfaces and toys, we teach children good hand-washing practices and ensure that children and staff take important precautions against the spread of germs. You can work with your children to practice some of these same steps at home:

- Wash hands often with soap and water – [use this step-by-step guide to help](#)
- Sneeze or cough into your elbow; or cover mouth and nose with a tissue before sneezing or coughing, then immediately discard the tissue. [Print out this handy visual to show children how.](#)
- Avoid touching eyes, nose, and mouth with unwashed hands
- Avoid kissing, hugging, and sharing cups or eating utensils with people who are ill
- Disinfect frequently touched surfaces, especially if someone is sick

We appreciate your attention to these important guidelines. Contact us at 770-693-9481 with any questions.